

Privacy statement of Convoi

If you visit our website, Convoi processes personal data in support of its commercial activities. In this privacy statement you can read what information we collect, why we do this and how we handle this information.

About Convoi:

This website is the service of all operating companies affiliated with Convoi and established in Europe whose address details you will find on this website. When we speak of Convoi in this statement, we mean all these entities.

First of all, we would like to emphasize that Convoi only performs work for other companies and not for natural persons. In connection with the further development of business activities, Convoi primarily collects data from other companies via this website. However, it is inevitable that, as a by-catch, personal data will also be processed. The General Data Protection Regulation (GDPR) regulates the protection of these personal data.

Which personal data do we process exactly:

Just like any website, Convoi processes IP addresses of website visitors. An IP address can be personal data.

In doing so, we process the following personal data if you fill in a contact form with us:

- Name
- E-mail address
- Telephone number
- The personal data contained in any annex

Method of processing:

- The IP addresses are stored in so-called log files and stored on our web server.
- Personal data that we obtain via a contact form are stored in a linked e-mail box.
- Among other things, Convoi processes personal data by means of cookies. These are information files that are stored on the device with which you visit the website when you visit the website, such as a computer, tablet, or smartphone. When we talk about "cookies" below, we also mean other similar techniques. Cookies make it possible to recognize your web browser. We use the information we receive from cookies to improve your ease of use and to analyse the performance of different content.

We distinguish between different types of cookies:

- *Functional cookies:*

These are necessary for the proper functioning of the website. For example, they ensure that information is displayed quickly and correctly with each visit to you.

- *Analytical cookies:*

We use these to analyse how our website is used, for example how often our website is visited, which page you arrive at our website on, which pages are clicked on the most. Analytical cookies have hardly any consequences for your privacy.

- Tracking cookies

A tracking cookie is used to identify an internet user on one or more websites. This allows knowledge to be gained about the way in which a website is used and a user profile can be created in which the interests of someone are recorded. We do not use tracking cookies ourselves.

- *Social media plug-in cookies/ embedded content*

We use *social media buttons* from, among others, *Facebook* and *LinkedIn*. Through these buttons you can share content from our website on your own social media page. The moment you click on the *button*, cookies are placed by social media networks. Because we use the privacy-friendly "gray" *social media buttons* on this website, (tracking) cookies are only placed when you actually click on the *button*. We cannot influence what social media channels do with the information collected via the cookies. You can consult the privacy and cookie statements of the relevant channels for more information.

In order to be able to show videos to you, we use *embedded content*. By *embedding* (embedding) we can show you content from other websites without downloading or uploading it. We do this when showing YouTube videos. For the videos from YouTube that we show on our website, we use the *privacy-enhanced modus* where YouTube does not place cookies with you.

You can always turn off cookies yourself or delete them from your device. How you can do that depends on the type of internet browser and device you are using.

Guaranteed deadlines:

We will not retain your personal data for any purpose longer than necessary and will only retain the personal information that is necessary in relation to the purpose.

IP addresses are stored on the server for problem analysis. These IP addresses are stored for a maximum of 4 days.

Personal data that you leave on our contact form will be stored for a maximum of 3 months in a linked e-mail box unless there is a basis for storing your data for a longer period of time (for example, establishing a contractual relationship).

Privacy measures:

We take appropriate security measures to limit misuse of, and unauthorized access to, your personal data. In this way, we ensure that only the necessary persons have access to your data, that access to the data is protected and that our security measures are regularly checked.

Personal data that we obtain via the contact form are only directly accessible to the persons who handle the e-mail box linked to the contact form and employees of the ICT department. If there is

reason to do so, the data will be made available to the person within the organization who is most suitable to answer the contact question.

We carry out an annual 'cleaning' of the customer and data files.

Provision of personal data to other parties:

In principle, we do not provide your personal data to third parties. Personal data will only be shared with government agencies or government officials if there is a legal obligation to do so.

Basis of processing:

We process your data because we have a legitimate commercial interest in doing so. In addition, you have read that we only process personal data to a limited extent and that, if we do, we handle more with great care here. Our interests are therefore not or hardly at odds with yours.

Your privacy rights:

You have the right to inspect, correct, delete, limit, object and transfer your personal data, in accordance with the applicable regulations. You can send a request for this to icl@convoi.com We will respond to your request as soon as possible (and certainly within four weeks). In addition, you always have the right to file a complaint with the Personal Data Authority.